Thompson Airport Accessibility Progress Report 2026

Introduction

In this progress report you will find current information and updates on how Thompson Airport is progressing with the Accessibility and Feedback Plan.

Each section will explain if or what progress has been made in that particular category.

This progress report is a requirement under the Accessible Transportation Planning and Reporting Regulations. (ATPRR)

General

Feedback

The below individuals are designated to receive feedback on behalf of TRAA.

- Melissa Lounsbury, Regulatory Programs Manager: Melissa.lounsbury@fly-yth.ca 1-204-679-0105
- service@fly-yth.ca

Mailing Address:

Thompson Regional Airport Authority
PO Box 112,
Thompson Mb R8N 1M9

Fax: 1-204-778-6448

The public can request an alternate format of the accessibility plan, an alternate format of description of the feedback process or alternate format of the progress report.

The contact information for the feedback has been edited, Melissa Lounsbury is now the sole contact for feedback at the Thompson Airport.

Information and Communication Technologies

A scan was completed by AccesScan and the Thompsonairport.ca website is currently not inclusive and accessible to people with disabilities. This is something that we are currently working on with a new website design company. The scan is available in the TRAA main office to anyone who would like to see it. The website is currently ongoing at this time.

Communication

Regulated signage is being placed in the new terminal and parking lot. This signage will ensure that information is clear and understandable for everyone, including those with disabilities. This will include visual, auditory, tactile, digital and symbols etc.

We have reached out to CNIB Beyond Print to see if they would be willing to translate our Accessibility Plan and Feedback Process into a braille document to have on file in our office, as well as print copies that we need in the event that an individual requests a copy in braille.

The new terminal is currently in the final stages of completion – this section will be updated in the next report.

Procurement of goods, services, and facilities

When entering the new terminal there will not be steps or accessibility ramps to utilize as the entrance will be at ground level.

The new terminal will have an elevator installed to accommodate individuals that might require assistance up to the second floor or down to the main floor.

The new terminal is currently in the final stages of completion – this section will be updated in the next report. (if applicable)

Design and delivery of programs and services

There have been no change to this section at this time.

Transportation

There have been no change to this section at this time.

Built Environment

There have been no change to this section at this time.

Provisions of CTA accessibility-related regulation that the TSP is required to follow

There have been no change to this section at this time. Content below is the same as the previous year's accessibility plan.

The TRAA is required to provide Accessibility for All training to the companies below that service Thompson Airport. Initial training is completed after the hiring process of a new employee.

- Thompson Airport Authority employees
- Taxicab drivers
- Medical drivers
- Car rental companies
- TRAA will continue to train our employees based on the requirements set out in the Personnel Training for the Assistance of Persons with Disabilities Regulations (PTR). TRAA will implement our training for all employees in our organization by introducing new training that is described within this plan or set out by the Transportation Agency.
- Accessibility for all training that the Transportation Agency sets out is provided to TRAA employees, such as management and security guards, who interact with the public, as well as car rental companies, taxicab companies, and medical transportation providers who interact with the public.
- New hires must complete the training within 60 days after the commencement of their duties. The TRAA has committed to doing refresher training annually.
- The completed training is kept on file and is available for inspection by the Transportation Agency if requested. Training material can be found at the following link: http://otc-cta.gc.ca/eng/training-videos-how-assist-persons-disabilities this training is current as per the Transportation Agency website. Quizzes are made by the TRAA and issued out and returned to the TRAA and kept on file.
- Provisions of CTA accessibility-related regulations that the TSP is required to follow and additional guidance can be found on the following link. http://otc-cta.gc.ca/eng/publication/accessible-transportation-planning-and-reporting-regulations-accessibility-plans#ProvisionsCTAAccessibility

Feedback Information

There has been no feedback received at this time. Any feedback received from this point forward will be published in the next progress report.

Consultations

The TRAA has not performed consultations since the publication of our accessibility plan. Consultation set ups have been postponed until fall / winter 2026. Any findings will be reported in the next progress report.

An Accessibility survey was completed with the car rental and taxicab companies that provided the Thompson Airport with positive feedback from people that are assisting individuals with disabilities.

Accessibility Action Plan 2023-2026 update

1. Accessibility Committee has been developed
2. Accessibility Policy has been developed
3. Another accessibility survey should be going out in fall / winter of 2026
4. We are looking to do consultations with disability organizations which has been postponed until fall / winter 2026. Recruitment agency postings are being discussed with HR – ongoing.
5. Website Accessibility Enhancements are currently being worked on as we are in the process of working with a new website design company. Ongoing.
6. Accessibility and Feedback Plan has been completed and will be amended as needed along with progress reports. Completed.

Closing

In closing the Thompson Airport is committed to creating a safe and accessible space for all public and passengers that are utilizing the airport.

We welcome any feedback to help assist us in locations that might need improvements to ensure that everyone has a pleasant experience.

The new terminal opening has been postponed at this time to late fall 2026, we look forward to serving everyone in the new and improved building that will meet accessibility regulations.

